**StorageWorks™**

# Customer Notice
## for RAID Array 310 V3.2 Users

We want to assure you that, as a user of Digital's StorageWorks RAID Array 310 V3.2, you have ongoing access to the information needed to keep your products up to date.

Please mail the warranty registration card included in the platform kit. A call to the StorageWorks Resource Center, Distributor, or Reseller will provide verification to you that you have received the latest software. Digital uses the address that you supply to provide free product bulletins, notices of upgrades, and in-warranty upgrade kits.

To verify your software version, or ask questions about your kit, in North America, call the StorageWorks Resource Center at 1-800-STORWORK (1-800-786-7967), send E-mail to: 800STORWORK@shr.mts.dec.com, or send a FAX to 508-841-5841.

In Europe contact the Resource Center at E-mail: storageworks@stowks.enet.dec.com or FAX to +31 24 352 9965

In other international locations, contact your Reseller or Distributor.

---

Calls can be handled quicker if you have the following information available before you call:

**Product:** RAID Array 310 with Single HSZ20 Controller [ ]

**Platform Kit Version:** HP-UX [ ] SunOS [ ] Solaris [ ] IBM AIX [ ]

DEC UNIX [ ] Windows NT Alpha [ ] Windows NT Intel [ ]

**Controller Software Version:** 3.2 [ ]

**Date Purchased:** _____/_____/_____

**Purchased From:** _____

**Customer Information:**

Company name: _____

Street Address: _____

City/State/Province/District:_____

Zip/Postal Code _____

Country: _____

Contact name: _____

---