

RAID Array 310 Subsystem Read Me First

Dear RAID Array 310 Customer,

A number of customers have requested that existing RAID products be supported by Digital's new storage array management software utilities including the StorageWorks Command Console (SWCC) and Digital ServerWORKS Manager.

The RAID Array 310 (RA310) platform kits for Digital UNIX, OpenVMS, and Windows NT include optional installation of the StorageWorks Command Console Software. SWCC provides many benefits in the management and monitoring of storage arrays. SWCC is not required for the set-up or operation of the RA310 since the existing CLI (command line interpreter) is provided. However, customers wishing to take advantage of the SWCC management tool or of storage management using Digital's ServerWORKS Manager can install SWCC for use with the RA310. Digital ServerWORKS manager is bundled with the operating system release kits and requires SWCC for communications with the RA310.

In order to install SWCC, version 3.1 of the RA310 controller software must be downloaded to the controller memory card. This operation will require up to 60 minutes to complete in addition to the normal RA310 installation time.

SWCC and ServerWORKS Manager provide excellent tools for the operational monitoring and management of the RAID Array. However, some customers may wish to defer installation of the SWCC software in order to avoid additional installation time and potential changes in operational procedures.

The RA310 platform kits allow the user to make the upgrade decision.

Sincerely,

Digital's RAID Array 310 Team