



HP Secure Web Browser for OpenVMS I64 (based on Mozilla)

Installation Guide and Release Notes

Secure Web Browser Version 1.7-11 for OpenVMS I64
Based on Mozilla M1.7.11
HP-I64VMS-CSWB-V0107-11-1.PCSI_SFXEXE

September 2005

Contents

Before Installing the Secure Web Browser

Hardware and Software Prerequisites
Account Quotas and System Parameters
mozilla.org Release Notes

Installing the Secure Web Browser

Downloading the Kit
Expanding the Kit
Installation Procedure
Stopping and Restarting the Installation
Installing the Secure Web Browser Images

Running the Secure Web Browser

Release Notes

Secure Web Browser kit includes GTK+ for OpenVMS and OpenVMS Porting Library
IPv6 Support Disabled
Java Plug-In Not Supported in the Secure Web Browser for OpenVMS I64
Integrating Secure Web Browser on the CDE Desktop

Known Problems and Restrictions

Installation Error on ODS-2 Disk Volume
Secure Web Browser Must Be Installed on System Device
Secure Web Browser Fails to Start Up for Non-privileged User
Mail Folders Do Not Display if FILLM Quota Is Low

Frequently Asked Questions (FAQ)

Support

Before Installing the Secure Web Browser

Hardware Prerequisites

The HP Secure Web Browser for OpenVMS is available on the Alpha and I64 platforms.

If you encounter color problems when running the Secure Web Browser on an 8-plane video mode system, it is likely that you are running another application that uses a large number of colors (Navigator V3 is such an application). In this situation, start the Secure Web Browser before you start the other application. These problems usually do not occur on a 16 or 24-plane video mode system.

Disk Space Requirements

The HP Secure Web Browser for OpenVMS PCSI kit requires approximately 750,000 blocks of working disk space to install. The size of the compressed Secure Web Browser for OpenVMS I64 kit is 143,596 blocks.

Software Prerequisites

The following software is required in order to successfully run the Secure Web Browser:

- OpenVMS Version 8.2 or higher
- DECwindows MOTIF Version 1.5 or higher
- HP TCP/IP Services Version 5.5 or higher for OpenVMS
- **Optional:** Software Development Kit (SDK) for the OpenVMS Operating System, *for the Java™ Platform v 1.4.2-1* or higher

The Secure Web Browser has been tested and verified using HP TCP/IP Services for OpenVMS. HP has *not* formally tested and verified other TCP/IP network products, including the following TCP/IP network products from Process Software Corporation:

TCPware Version 5.6
MultiNet Version 4.4

Important: The Secure Web Browser requires that local files be in **Stream_LF record format**. Files of other record formats are not supported and the results of attempting to use any such file are undefined.

Account Quotas

If you are using Java via the Software Development Kit (SDK) for the OpenVMS Operating System, *for the Java Platform* with the Secure Web Browser, you should **add** the PGFLQUOTA required for SDK to the Secure Web Browser requirement to obtain a total number. Do the same for the FILLM requirement. It is the total numbers that you must set in your SYSUAF entry.

The current SDK PGFLQUOTA requirement is 2,000,000. The current SDK FILLM requirement is 4,000. See the SDK for the OpenVMS Operating System, *for the Java Platform* documentation website for more information.

- PGFLQUOTA

PGFLQUOTA is the most important process quota to check. Following is an estimate of the PGFLQUOTA you need for the Secure Web Browser:

- 60,000 -- Starts the Secure Web Browser and displays a simple page
- 100,000 -- Displays several normal pages

- 200,000 or more -- Runs Mail/News, Composer, and displays complex pages
- FILLM

Increase the account's FILLM by 2N where N is the total number of mail folders you have, or to 200, whichever is higher.

Note: The FILLM quota of a process should always be less than the SYSGEN CHANNELCNT parameter. Care must be taken when increasing FILLM, and if necessary, CHANNELCNT must also be increased.

If you use the supplied INSTALL.COM to install the Secure Web Browser images, the default FILLM of 100 is sufficient.

See The FAQ section - insufficient resources for operation error for information about setting the amount of virtual memory available to your DECwindows X server process.

System Parameters

The Secure Web Browser requires a relatively large number of process sections, so you may find that you have an insufficient number. (**Note:** If you install the Secure Web Browser images after you install the Secure Web Browser kit, you can avoid this problem completely. See Installing the Secure Web Browser Images for more information.)

If you see an error similar to either of the following, then you have exhausted the available process sections:

```
nsNativeComponentLoader:GetFactory(/dka0/mozilla/components/libnsgif.so)
Load FAILED with error: OpenVMS status is decimal 540

%SYSTEM-F-SECTBLFUL, process or global section table is full
```

There are three ways to solve this problem, as follows:

- Install the Secure Web Browser images. This is the preferred solution.
- Increase the difference between WSEXTENT and WSMAX. For example, if your WSEXTENT and WSMAX values are both set to 65536, increase WSMAX to 131072 or decrease WSEXTENT to 32768. Because WSEXTENT is a per-user value, this is the preferred solution if you cannot install the images.
- Increase the SYSGEN parameter PROCSECTCNT. However, PROCSECTCNT affects every process on the system so this may not be a very desirable solution.

Mozilla.org Release Notes

The Secure Web Browser is based on Mozilla M1.7.11. Mozilla.org has provided release notes for M1.7.11 at <http://www.mozilla.org/releases/mozilla1.7.11/>.

The release notes contain sections about Mozilla on Windows, Mac, and UNIX. The Secure Web Browser is ported from the UNIX code, so the notes in the UNIX section are applicable to OpenVMS.

When reading UNIX documentation, note the following differences between UNIX and OpenVMS:

- File specification format

The mozilla.org release notes show example file specifications in UNIX format. For example, the UNIX file specification `/dka100/foo/bar/file.dat` is equivalent to `DKA100:[FOO.BAR]FILE.DAT` on OpenVMS.

- Directory format

Directories that begin with a period on UNIX begin with an underscore on OpenVMS. In addition, on UNIX, the tilde (~) is shorthand for `SYS$LOGIN`. Therefore, on UNIX `~/mozilla/mozprofile/prefs.js` is equivalent to `[._MOZILLA.MOZPROFILE]`.

Installing the Secure Web Browser

Downloading the Kit

The Secure Web Browser software is available for the Alpha and I64 platforms as compressed self-extracting files.

The Secure Web Browser is included with the OpenVMS I64 and OpenVMS Alpha layered product distributions. It is also available for download from the Secure Web Browser web site at <http://www.hp.com/products/openvms/securewebbrowser>.

Expanding the Kit

To expand the Secure Web Browser self-extracting file, enter the following command:

```
$ RUN HP-I64VMS-CSWB-V0107-11-1.PCSI_SFXEXE
```

The system expands the file and names the decompressed files as follows. Do not rename these files.

```
UnZipSFX 5.42 of 14 January 2001, by Info-ZIP (Zip-Bugs@lists.wku.edu).
inflating: HP-I64VMS-CSWB-V0107-11-1.PCSI
$
```

On OpenVMS I64, the Secure Web Browser kit includes all of the required images. Unlike the Secure Web Browser on OpenVMS Alpha, there is no separate GTK+ kit or OpenVMS Porting Library kit.

After you expand the Secure Web Browser kit, you can delete the `.PCSI_SFXEXE` file. Alternatively, you can first install the Secure Web Browser, then delete the `.PCSI` file, and keep the smaller `.PCSI_SFXEXE` file in case you need to re-install the kit.

Installation Procedure

You must install the Secure Web Browser into a **top-level directory on the system device**. If you do not accept the PCSI default destination, make sure that you do not attempt to install the Secure Web Browser into a subdirectory.

Note: Multiple users can run the Secure Web Browser on the same system. You need to install the Secure Web Browser only once. User specific information is maintained in a user profile, and these are stored in each user's `SYS$LOGIN` tree.

To install the Secure Web Browser for OpenVMS kit, enter the following command:

```
$ PRODUCT INSTALL CSWB
```

Note: If you install the Secure Web Browser on an ODS-2 disk volume, you will see PCSI errors. See the Known Problems and Restrictions section for more information.

For a description of the features you can request with the PRODUCT INSTALL command when starting an installation such as running the IVP, purging files, and configuring the installation, see the *POLYCENTER Software Installation Utility User's Guide*.

As the installation procedure progresses, the system displays the following information.

The following product has been selected:

```
HP I64VMS CSWB V1.7-11                      Layered Product
```

Do you want to continue? [YES]

Configuration phase starting ...

You will be asked to choose options, if any, for each selected product and for any products that may be installed to satisfy software dependency requirements.

HP I64VMS CSWB V1.7-11

* This product does not have any configuration options.

CSWB for OpenVMS IA64

Execution phase starting ...

The following product will be installed to destination:

```
HP I64VMS CSWB V1.7-11                      DISK$MOOSE1_SYS:[VMS$COMMON.]
```

Portion done: 0%...10%...40%...50%...60%...70%...80%...90%...100%

The following product has been installed:

```
HP I64VMS CSWB V1.7-11                      Layered Product
```

HP I64VMS CSWB V1.7-11

To start CSWB use the command "@SYS\$COMMON:[CSWB]MOZILLA"

Stopping and Restarting the Installation

Use the following procedure to stop and restart the installation:

1. To stop the procedure at any time, press Ctrl/Y.
2. Enter the DCL command PRODUCT REMOVE to reverse any changes to the system that occurred during the partial installation. This deletes all files created up to that point and causes the installation procedure to exit.
3. Go back to the beginning of the installation procedure to restart the installation.

Installing the Secure Web Browser Images

After you install the Secure Web Browser using the PRODUCT INSTALL command, you can also *optionally* install the Secure Web Browser images. There are two benefits to installing the images:

- If several users on the same system are using the Secure Web Browser, you make better use of system resources and improve performance.
- Installing the images avoids the problem of running out of Process Sections (described in Account Quotas and System Parameters.) If you install the images, the problem is eliminated.

Approximately **400 global sections** and **446,000 global pages** are required to install the Secure Web Browser images.

To install the Secure Web Browser images, run the command file INSTALL.COM (which resides in the Secure Web Browser root directory). For example:

```
$ SET DEFAULT SYS$COMMON:[CSWB]
$ @INSTALL
```

You can also use the INSTALL.COM procedure to REPLACE (update) the Secure Web Browser images if they have been previously installed. To reinstall the Secure Web Browser images, enter the following commands:

```
$ SET DEFAULT SYS$COMMON:[CSWB]
$ @INSTALL REPLACE
```

If you want to uninstall the Secure Web Browser images, enter the following:

```
$ SET DEFAULT SYS$COMMON:[CSWB]
$ @INSTALL REMOVE
```

Running the Secure Web Browser

The Secure Web Browser is a full browser with extensions, and closely resembles Netscape 7. The Secure Web Browser contains:

- Navigator -- Web browser
- Composer -- HTML page editor
- Messenger -- Mail client
- Newsgroups -- News client

You invoke the Secure Web Browser application through the supplied MOZILLA.COM command file. To invoke the Secure Web Browser, enter the following:

```
$ @SYS$COMMON:[CSWB]MOZILLA
```

This assumes that you installed the kit to the default location. If you directed PCSI to install to a different location, then your command to start the Secure Web Browser will contain a different disk or directory.

You can also pass arguments to the application. For example:

```
$ @SYS$COMMON:[CSWB]MOZILLA
$ @SYS$COMMON:[CSWB]MOZILLA -edit
$ @SYS$COMMON:[CSWB]MOZILLA -ProfileManager
```

When you run the Secure Web Browser, **the system must have approximately 400 global pages and one global section available**. A check is made when you invoke the Secure Web Browser. If these requirements are not met, a warning is issued and terminating the Secure Web Browser is recommended.

The Secure Web Browser requires that local files be in **Stream_LF record format**. Files of other record formats are not supported and the results of attempting to use any such file are undefined.

When running the Secure Web Browser, you will see messages similar to the following appear in the terminal output.

```
$ @SYS$COMMON:[CSWB]MOZILLA
Starting mozilla-bin...
```

Many other messages are displayed when using the Navigator, Mail/News and Composer components of the Secure Web Browser. This is normal behavior.

Release Notes

This section contains notes on the current release of the Secure Web Browser.

- **Secure Web Browser Kit Includes *GTK+ for OpenVMS* and *OpenVMS Porting Library***

GTK+ for OpenVMS and the OpenVMS Porting Library are included in the Secure Web Browser self-extracting file.

During the Secure Web Browser installation, the installation procedure checks to see if the required versions of *GTK+ for OpenVMS* and the *OpenVMS Porting Library* reside on your system. If they do not, the installation procedure installs or updates GTK+ and OPL along with the Secure Web Browser.

- **IPv6 Support Disabled**

IPv6 support is disabled by default. You can manually enable IPv6 support by defining the logical MOZILLA_IPV6 to any value before running the Secure Web Browser.

Note: Enabling IPv6 support may cause you to experience excessive GENERIC_POLL messages and frequent hangs.

- **Java Plug-in Not Supported in the Secure Web Browser for OpenVMS I64**

The Secure Web Browser Version 1.7-11 for OpenVMS I64 does not contain support for the Java plug-in. HP expects to provide this support in a future release. Support for the Java plug-in is currently contained in the Secure Web Browser for OpenVMS Alpha only.

- **Integrating the Secure Web Browser on the CDE Desktop**

After you have installed the Secure Web Browser, you can optionally integrate the Secure Web Browser onto the CDE (Common Desktop Environment) desktop.

Integrating the Secure Web Browser allows you to invoke the Secure Web Browser using an icon instead of entering a command into a terminal window.

These instructions describe two ways you can integrate Secure Web Browser onto the CDE desktop:

- As a desktop icon. In this case, you start the Secure Web Browser by double-clicking on the icon.
- As an entry in the control panel. In this case, you simply select the Secure Web Browser icon.

In addition, you can optionally download the Secure Web Browser icon set. If you choose not to download the Secure Web Browser icon set, CDE assigns a default icon for the Secure Web Browser.

Downloading the Secure Web Browser Icon Set

To download the Secure Web Browser icon set and stage them for integration, follow these steps. If you do not want to use the Secure Web Browser icon set, proceed to the next section.

1. In your SYS\$LOGIN directory, create the subdirectory [.DT.ICONs] if the subdirectory does not already exist.
2. Download the file CDE_ICONs_V2.ZIP from http://h71000.www7.hp.com/openvms/products/ips/cswb/CDE_ICONs_V2.ZIP
3. Unzip the contents of CDE_ICONs_V2.ZIP into the [.DT.ICONs] subdirectory. Use the -V option to preserve OpenVMS file attributes.

Making the Secure Web Browser a "Known Application" to CDE

To make CDE aware of the Secure Web Browser application, follow these steps:

1. Start the Application Manager (click on the icon of a filing cabinet with a pencil).
2. In the Application Manager window, double-click on the Desktop Apps icon.
3. In the Desktop Apps window, double-click on the Create Action icon.
4. Fill in the Create Action panel:

- Enter Secure Web Browser in the Action Name field.
- If you chose not to use the Secure Web Browser icon set (and you did not download the zip file), ignore the following four steps and proceed to the Command When Action Is Opened step.
- In the Action Icons area, Click on Find Set...
- In the left pane, double-click on `cde$home_defaults:[icons]`
- In the right pane, click on the Secure Web Browser icon.
- Click on OK.
- In the Command When Action Is Opened field, enter the following:

```
@sys$common:[cswb]mozilla/output=sys$login:cswb.log
```

Note: If you installed the Secure Web Browser to a non-default location, this command will be different on your system.

- In the Help Text For Action Icon field, enter Secure Web Browser *is an open source browser* (or other help text you want to appear when help is requested).

- In the Window Type field, select Graphical (X-Window).

5. Add Icons to Secure Web Browser related file types (optional):

If you want to see HTML files with a Secure Web Browser icon in the File Manager, perform the following steps. This step is optional; you can skip this section and proceed to step 6.

- Click on the Advanced button on the lower left side of the "Create Action" window.
- Click on the Add button next to the "Datatypes That Use This Action" pane. A new "Add Datatype" window will open.
- Click on the Edit button. A new window will open.
- Click on the small button to the left of the "Name Pattern" box.
- Fill in *.html in the "Name Pattern" box.
- Click on OK. You are back in the Add Datatype window.
- Click on the "Find Set" button.
- Choose the Icon File you would like to use.
- Click on OK
- Click on OK in the Add Datatype window.
- Repeat for all datatypes you would like to give the Secure Web Browser icon. Suggested filetypes are: *.html, *.htm, *.shtml, *.xhtml, and *.css.

If you want the selected file automatically opened in the newly created Secure Web Browser window, download MOZILLA_DECW.COM or create MOZILLA_DECW.COM. (The file must reside in the same directory as MOZILLA.COM.) Modify the Command When Action Is Opened field to contain the following line:

```
@sys$common:[cswb]mozilla_decw/output=sys$login:cswb.log $1
```

Note: If you previously added the Secure Web Browser icon to your desktop, and you now want to enable the Secure Web Browser icon in the File Manager, execute these steps:

- Perform the steps 1, 2 and 3 above.
- In the "Create Action" window select File -> Open. You should see a CSWB.dt file in the right pane.
- Select this file and click on OK.

6. When you have finished filling in the Create Action panel, select File -> Save.
7. Select File -> Exit to exit the Create Action application.
8. Log out and terminate the CDE session, and then log back in again starting a new CDE session. This is required so that CDE can see the changes you made.

Making the Secure Web Browser Appear as a Desktop Icon or Entry in the Control Panel

The Secure Web Browser is now a "known application" to CDE. To make the Secure Web Browser appear as a desktop icon or appear as an entry in the Control Panel, perform the following steps.

1. Start the File Manager (click on the icon of a filing cabinet with files).
2. If necessary, scroll down the window until you see the Secure Web Browser icon.
3. To create a desktop icon, drag the Secure Web Browser icon from the File Manager onto

the desktop.

4. To add the Secure Web Browser to the control panel:

- Expand the sub-panel to which you want to add the Secure Web Browser (for example, Personal Applications) by clicking on the upwards facing triangle above the sub-panel.
- Drag the Secure Web Browser icon from the File Manager onto the Install Icon.

The Secure Web Browser is now integrated onto your CDE desktop.

Known Problems and Restrictions

• Installation Error on ODS-2 Disk Volume

Installing the HP Secure Web Browser (CSWB) Version 1.7-11 for OpenVMS I64 on an ODS-2 disk volume fails with a PCSI error, as follows:

```
%PCSI-E-OPENIN, error opening
ODS2$DISK:[SYS0.SYSCOMMON.][CSWB.RES]SAMPLE^.UNIXPSFONTS.PROPERTIES;* as input
-RMS-E-FND, ACP file or directory lookup failed
-SYSTEM-W-BADFILEVER, bad file version number
%PCSI-E-OPFAILED, operation failed
```

You can continue with the installation by answering **NO** to the "Do you want to terminate?" prompt. The installation will continue successfully.

As an alternative, you can install the Secure Web Browser on an ODS-5 disk volume.

• Secure Web Browser Must Be Installed on a System Device

The Secure Web Browser for OpenVMS I64 must be installed on a system device. If you attempt to install SWB on a non-system device, the installation fails with the following error:

```
%PCSI-I-PRCOUTPUT, output from subprocess follows ...
%SET-E-SEARCHFAIL, error searching for SYS$COMMON:[CSWB.COMPONENTS]*.DAT;
-RMS-E-FNF, file not found

%PCSI-E-EXEPSTFAIL, product supplied EXECUTE POSTINSTALL procedure failed
-SET-E-SEARCHFAIL, error searching for !AS
%PCSI-E-OPFAILED, operation failed
Terminating is strongly recommended. Do you want to terminate? [YES]
```

• Secure Web Browser Fails to Start Up For Non-Privileged User

The Secure Web Browser contains a problem where the browser will not start up for a non-privileged user, but does start and run for a privileged user. When this problem occurs, an error message may or may not be displayed. For example:

```
$ @sys$common:[cswb]mozilla
Starting mozilla-bin...
LoadPlugin: failed to initialize shared library
/sys$common/mozilla/plugins/libnullplugin.so
[OpenVMS status is decimal 114690]
```

This problem occurs when the file protection of the COMPREG.DAT file is incorrect. When the Secure Web Browser is first installed, the file [.COMPONENTS]COMPREG.DAT is correctly protected as W:RE. This protection is required for a non-privileged user to run the Secure Web Browser. However, after a privileged user has run the Secure Web Browser, the protection on COMPREG.DAT is changed to W:. A non-privileged user is then unable to run the Secure Web Browser.

To correct the problem, change the protection on COMPREG.DAT to W:RE as follows:

```
$ SET DEFAULT SYS$COMMON: [CSWB.COMPONENTS]
$ SET FILE /PROT=W:RE COMPREG.DAT
```

See Bugzilla 208909 for more information. A permanent correction to this problem will be available in a future release of the Secure Web Browser.

- **Mail Folders Do Not Display if FILLM Quota is Low**

If some of your mail folders do not display, it is possible that you do not have sufficient FILLM quota. See Account Quotas and System Parameters for more information.

Frequently Asked Questions (FAQ)

This section contains frequently asked questions about the Secure Web Browser for OpenVMS.

Differences between the Secure Web Browser and Netscape

Q: What are the differences between the Secure Web Browser and Netscape?

A: There are very few differences. The Secure Web Browser and Netscape 7 are both based on Mozilla code.

Differences between Secure Web Browser and Mozilla

Q: What are the differences between the Secure Web Browser and Mozilla for OpenVMS?

A: The Secure Web Browser is supported by HP, but Mozilla for OpenVMS Alpha is not supported. HP recommends that you use the Secure Web Browser for OpenVMS I64 or Alpha.

Java Support in the Secure Web Browser

Q: Is there support for Java in the Secure Web Browser for OpenVMS?

A: Java is supported only in the Secure Web Browser for OpenVMS Alpha. It is currently not supported on I64.

Secure Web Browser on OpenVMS VAX

Q: Will a version of the Secure Web Browser be available on VAX systems?

A: There are currently no plans to port the Secure Web Browser to the VAX platform.

Changing the date format

Q: A date field in the Secure Web Browser is always displayed in MM/DD/YY format. Can I change it?

A: Yes. The format that the Secure Web Browser uses to display the date is determined by the locale, which you can change. For example, to set the locale to French, which causes dates to be displayed in DD.MM.YY format, define LC_ALL before running the Secure Web Browser. For example:

```
$ DEFINE LC_ALL FR_FR_ISO8859-1
```

To list all the locales available on your system, enter the following:

```
$ LOCALE SHOW PUBLIC
```

PAGE UP key doesn't work

Q: Why doesn't the PAGE UP key work as expected?

A: The key bindings for the six keys in the middle of the keyboard (which include PAGE UP or REMOVE) assume that you have an LK style keyboard. If you have a PC style keyboard, you should define the logical GTK_KEY_MAPPING_MODE to 2 before running Mozilla. For example:

```
$ DEFINE GTK_KEY_MAPPING_MODE 2
```

Valid values for GTK_KEY_MAPPING_MODE are:

- 0 - No mapping
- 1 - LK keyboard (default)
- 2 - PC keyboard

GENERIC_POLL: unknown condition, errno=4 vaxc\$errno=2096

Q: From time to time I see the GENERIC_POLL message above. What's the problem?

A: There is no problem. The message, which typically appears when a java applet starts up, is purely informational and can be ignored.

Secure Web Browser terminates with Gdk-ERROR **: BadAlloc (insufficient resources for operation)

Q: Why am I getting an insufficient resources for operation error, which causes the Secure Web Browser to terminate?

A: If the Secure Web Browser terminates with an error similar to the following:

```
Gdk-ERROR **: BadAlloc (insufficient resources for operation)
serial 3993912 error_code 11 request_code 53 minor_code 0
Gdk-ERROR **: BadDrawable (invalid Pixmap or Window parameter)
serial 3993915 error_code 9 request_code 70 minor_code 0
```

It is likely that you need to increase the amount of virtual memory available to your DECwindows X server process. The default is 100,000 pages. recommends that you set the value of virtual memory to 200,000 pages.

To change this number, edit the file SYS\$STARTUP:DECW\$PRIVATE_SERVER_SETUP.COM and add a line similar to the following:

```
$ decw$server_page_file == 200000
```

If the file SYS\$STARTUP:DECW\$PRIVATE_SERVER_SETUP.COM does not already exist, create it and add the preceding line.

The amount of virtual memory required depends on many factors. In general, the higher the resolution of your display and the higher the number of planes used for color (8, 16, or 24), the more virtual memory the X server needs.

After saving the file, restart your X server for the change to take effect. To restart your X server, enter the following command:

```
$ @sys$startup:decw$startup restart
```

Note: Restarting the X server will terminate all of your running DECwindows programs.

Secure Web Browser doesn't start up - decimal error

Q: The Secure Web Browser fails to start up. I see errors similar to this displayed:

```
nsNativeComponentLoader: SelfRegisterDll(/dka0/mozilla/components/libvcard.so)
Load FAILED with error: OpenVMS status is decimal 114690
```

A: One of the account quotas may be too low. See Account Quotas and System Parameters, in particular the discussion about the FILLM quota.

Secure Web Browser doesn't start up - process or global section error

Q: The Secure Web Browser fails to start up. I see errors similar to this displayed:

```
nsNativeComponentLoader: GetFactory(/dka0/mozilla/components/libnsgif.so)
Load FAILED with error: OpenVMS status is decimal 540
%SYSTEM-F-SECTBLFUL, process or global section table is full
```

A: You have a shortage of process sections. See Account Quotas and System Parameters for information about how to solve this problem.

Can't open new DECterms

Q: After running the Secure Web Browser, I can't open any new DECterms. Normal terminal sessions (for example, telnet) still work properly. Only a reboot seems to fix the problem -- removing the installed components from memory (INSTALL.COM REMOVE), or restarting X-Windows does not help. Other X-Windows applications do not seem to be affected. What's going on?

A: You are probably out of buffer object space. Try increasing the SYSGEN parameter MAXBOBMEM.

Unable to open the temporary file

Q: I can't send mail or create a page using Composer. I see a message similar to "Unable to open the temporary file." What's wrong?

A: Make sure that you do not have any logical name or symbol definitions for **tmp** or **tmpdir**. If you do, remove them.

Support

V1.7-11 Customer Release Version

- Support for the Secure Web Browser for OpenVMS is provided by HP under OpenVMS I64 Foundation Operating Environment (FOE) service agreements through standard support channels.
- Download is a courtesy distribution mechanism for the Secure Web Browser for OpenVMS. Kits or updates other than security patch kits obtained via download are unsupported.
- The OpenVMS I64 Operating Environments media kit is the official distribution mechanism for the Secure Web Browser for OpenVMS. Supported kits and updates must be obtained from this mechanism or from software product update services.
- If you do not have a support contract and are not interested in acquiring one, you can informally exchange information with other users in the OpenVMS newsgroup comp.os.vms.

For technical feedback to the Secure Web Browser for OpenVMS engineering team, please send mail via the form on the SWB Support page at <http://www.hp.com/products/openvms/securewebbrowser/>.

MOZILLA_DECW.COM

```
$! Command file to run Mozilla/CSWB and accept a VMS filespec as P1.
$! This command file must exist in the root Mozilla/CSWB directory
$! (where MOZILLA.COM resides).
$!
$ moz_self = f$envir("procedure")
$ moz_dir = f$parse(moz_self,,, "device") + f$parse(moz_self,,, "directory")
$!
$ if p1 .eqs. ""
$ then
$   write sys$output "No argument passed in"
$   @'moz_dir'mozilla
$ else
$   fs_vms = p1
$   fs_unix = "/" + f$parse(fs_vms,,, "device") - ":"
$   fs_vms_dir = f$parse(fs_vms,,, "directory") - "[" - "]" - "<" - ">"
$   i=0
$ uloop:
$   e=f$element(i, ".", fs_vms_dir)
$   if e .nes. "."
$   then
$     fs_unix = fs_unix + "/" + e
$     i=i+1
$     goto uloop
```

```
$ endif
$ fs_unix = fs_unix + "/" +-
    f$parse(fs_vms,,,"name") + f$parse(fs_vms,,,"type")
$ fs_unix = f$edit(fs_unix,"lowercase")
$ write sys$output "VMS: ", fs_vms
$ write sys$output "UNIX: ", fs_unix
$ @'moz_dir'mozilla file:/'fs_unix'
$ endif
$ exit
```
