

HP Reliable Transaction Router

Installation Guide

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This guide describes how to install HP Reliable Transaction Router for all operating systems on which RTR is supported.

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Preface

This guide explains how to install Reliable Transaction Router (RTR) on supported platforms. If you are installing RTR on only one platform, you need only read the sections that apply to that platform.

Keep this guide with your distribution kit. You may need it to install maintenance updates or to reinstall RTR for some other reason.

Structure of this Document

This guide contains the following chapters and appendixes:

- Chapter 1 gives brief installation instructions for RTR on Linux, OpenVMS, and Windows. For a complete list of versions for each supported operating system, refer to the relevant *HP Software Product Description* (SPD). The brief installation instructions include sample installation output.
- Chapter 2 includes instructions on how to perform an upgrade to RTR.
- Chapter 3 describes a full installation for LINUX, including:
 - Preparing for installation
 - Installing RTR and reading the Release Notes
 - Completing RTR setup
- Chapter 4 describes a full installation for OpenVMS, including:
 - Preparing for installation
 - Installing RTR and reading the Release Notes
 - Completing RTR setup
- Chapter 5 describes a full installation for Windows, including:
 - Preparing for installation
 - Installing RTR and reading the Readme
 - Completing RTR setup

- Appendix A provides information on recovering from errors.
- Appendix B provides instructions on how to remove (uninstall) RTR from your system.

Related Documentation

Table 1 describes RTR documents and groups them by audience.

Table 1 RTR Documents

Document	Content
For all users:	
<i>HP Reliable Transaction Router Release Notes</i> ¹	Describes new features, corrections, restrictions, and known problems for RTR.
<i>HP Reliable Transaction Router Getting Started</i>	Provides an overview of RTR technology and solutions, and includes the glossary that defines all RTR terms.
<i>HP Reliable Transaction Router Software Product Description</i>	Describes product features.
For the system manager:	
<i>HP Reliable Transaction Router Installation Guide</i>	Describes how to install RTR on all supported platforms.
<i>HP Reliable Transaction Router System Manager's Manual</i>	Describes how to configure, manage, and monitor RTR.
For the application programmer:	
<i>HP Reliable Transaction Router Application Design Guide</i>	Describes how to design application programs for use with RTR, with both C++ and C interfaces.
<i>HP Reliable Transaction Router JRTR Getting Started</i> ²	Provides an overview of the object-oriented JRTR Toolkit including installation, configuration and Java programming concepts, with links to additional online documentation.
<i>HP Reliable Transaction Router C++ Foundation Classes</i>	Describes the object-oriented C++ interface that can be used to implement RTR object-oriented applications.

¹Distributed on software kit.

²In downloadable kit.

(continued on next page)

Table 1 (Cont.) RTR Documents

Document	Content
<i>HP Reliable Transaction Router C Application Programmer's Reference Manual</i>	Explains how to design and code RTR applications using the C programming language and the RTR C API. Contains full descriptions of the basic RTR API calls.

You can find additional information about RTR, including the Software Product Descriptions, on the RTR website found through <http://www.hp.com> links to middleware products or at <http://www.hp.com/go/rtr> .

Reader's Comments

HP welcomes your comments on this manual. Please send comments to either of the following addresses:

Internet	rtrdoc@hp.com
Postal Mail	Hewlett-Packard Company RTR Documentation Group, ZKO3-4/Y17 110 Spit Brook Rd. Nashua, NH 03062-2698

Conventions

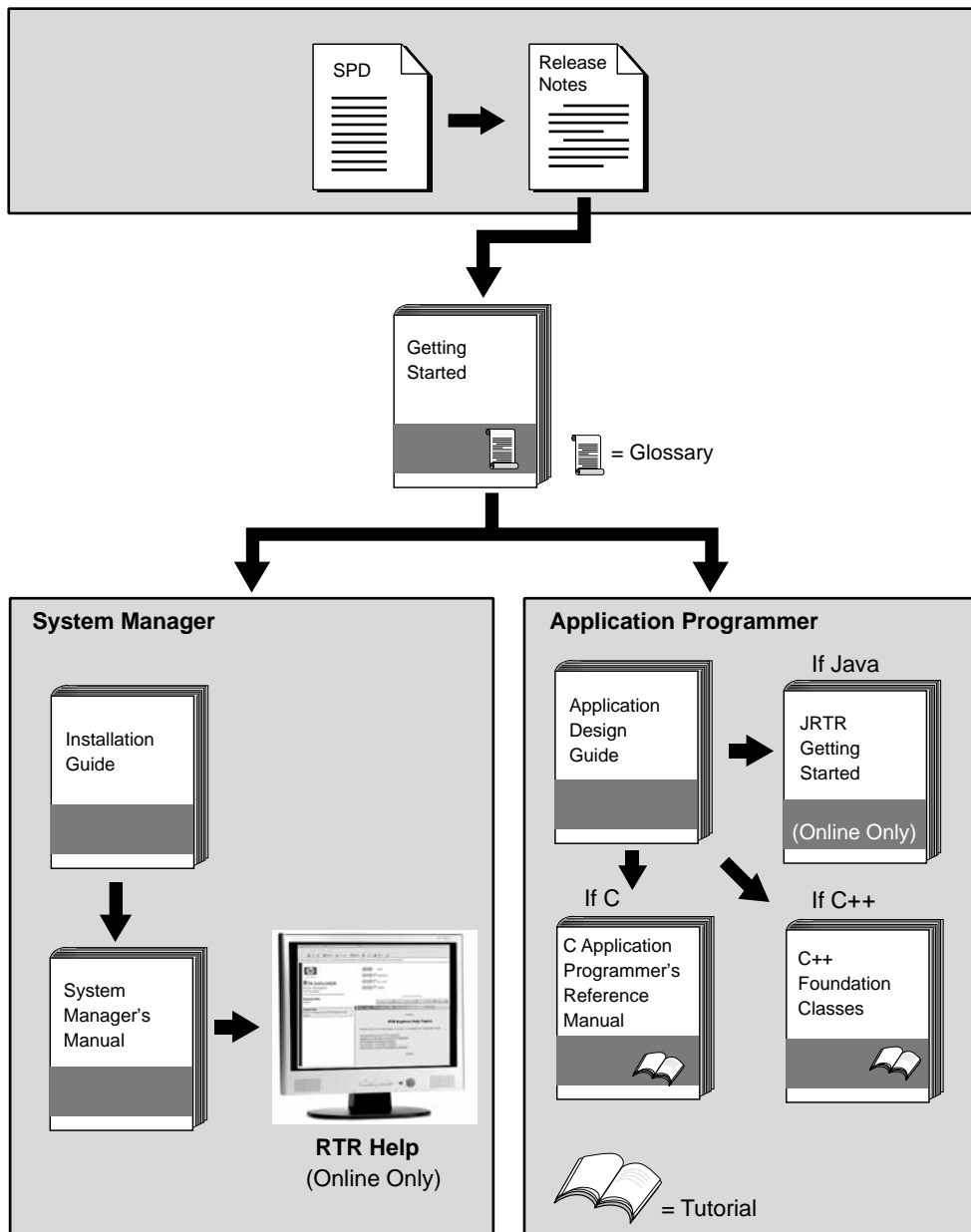
Table 2 describes the conventions used in this guide.

Table 2 Conventions Used in this Guide

Convention	Meaning
#	A number sign (#) is the default superuser prompt.
%	A percent sign (%) is the default user prompt for many UNIX systems.
\$	A dollar sign (\$) is the default user prompt for OpenVMS systems.
Return	In examples, a boxed symbol indicates that you must press the named key on the keyboard.
Ctrl/C	This symbol indicates that you must press the Ctrl key while you simultaneously press another key (in this case, C).
user input	In interactive examples, this typeface indicates input entered by the user.
filesystem	In text, this typeface indicates the exact name of a command, routine, partition, pathname, directory, or file. This typeface is also used in interactive examples and other screen displays.
UPPERCASE lowercase	The UNIX operating system differentiates between lowercase and uppercase characters. Examples, syntax descriptions, function definitions, and literal strings that appear in text must be typed exactly as shown. Commands typed to the RTR CLI are <i>not</i> case sensitive unless enclosed in quotation marks.
[y]	In a prompt, square brackets indicate that the enclosed item is the default response. For example, [y] means the default response is Yes.

Reading Path

The reading path to follow when using the Reliable Transaction Router information set is shown in Figure 1.



VM-0818A-AI

1

Quick Installation

This chapter gives brief instructions for installing Reliable Transaction Router on the following platforms:

- Linux
- OpenVMS
- Windows 2000, Windows 2003, Windows XP

User-Changed Monitor Files

For non-Linux platforms, if you have changed any RTR monitor (*.mon) files, you must rename them or they will be overwritten during installation. To avoid this, always work from renamed copies of RTR monitor files when making local modifications. For the Linux platform, see Chapter 3.

1.1 Installing RTR for Linux

Your Reliable Transaction Router for Linux Frontend kit is supplied on CD-ROM. After installation, the *Release Notes* file is located in the /usr/share/doc directory; you are advised to read the *Release Notes* file before using RTR.

User-Changed Monitor Files

If you have changed any RTR monitor (*.mon) files, they will automatically be renamed when using rpm to uninstall. For more information, see Chapter 3, Full Installation on Linux Frontend.

Quick Installation

1.1 Installing RTR for Linux

1.1.1 Disk and Time Requirements

The installation of the RTR base product requires about 22 MB (megabytes) of disk space. The installation procedure takes about two minutes to complete.

1.1.2 Installation Procedure

1. If RTR is already installed on your system, see Section B.1, Uninstalling on Linux, for information on uninstalling RTR and removing related processes.
2. To install on Linux, log in as the root user.
3. Insert the RTR CD-ROM into the drive.
If Red Hat does not automatically mount your CD-ROM, you will need to mount it before proceeding to the next step.
4. CD to your CD-ROM drive.
5. The Reliable Transaction Router for Linux Frontend installs in the standard way on Red Hat systems. You may use `gnorpm` on Red Hat Workstation for a graphical install, or, on the command line with Red Hat 9, use `rpm -i packagename.rpm` as the root user. If you previously installed an RTR Linux kit, you will need to uninstall the old one before installing the new one.

1.2 Installing RTR for OpenVMS

Your Reliable Transaction Router for OpenVMS kit is supplied on CD-ROM. After installation, the *Release Notes* are located in the directory `SYSS$COMMON:[SYSHLP]`; you are advised to read the *Release Notes* before using RTR.

1.2.1 Disk and Time Requirements

The installation of the RTR base product requires about 53000 blocks during installation, and about 36000 blocks after installation is done. The installation takes less than five minutes to complete. For more detailed instructions, see Chapter 4.

Quick Installation

1.2 Installing RTR for OpenVMS

1.2.2 Installation Procedure

1. If RTR is already installed on your system, see Section B.2, Uninstalling on OpenVMS, for information on uninstalling RTR and removing related processes.

Retaining the RTR V2 Help File

If you plan to keep the RTR V2 help file in addition to the help file for the current release, see Chapter 4 for instructions.

User-Changed Monitor Files

If you have changed any RTR monitor (*.mon) files, you must rename them or they will be over-written during installation. To avoid this, always work from renamed copies of RTR monitor files when making local modifications.

2. Log in to the System Manager's account.
3. Define the logical name for the location of the software kit, for example:

```
$ DEFINE PCSI$SOURCE DISK1:[KITS]
```

Installing on an ODS-5 Disk

RTR can be installed on an ODS-5 disk.

4. Check disk space and system parameters GBLPAGES and GBLSECTIONS.
5. Check OpenVMS version number.

```
$ SHOW CLUSTER
```

Quick Installation

1.2 Installing RTR for OpenVMS

Minimum Required Version of OpenVMS

The minimum VMS version on which you can install RTR Version 5.0 is OpenVMS 7.3-2. If you attempt to install RTR Version 5.0 on an earlier version of OpenVMS, you will receive an error message of the following form:

```
This system does not meet the RTR minimum required VMS version. The
minimum required version is V7.3-2.
```

```
Terminating is strongly recommended. Do you want to terminate? [YES]
```

If you see this error message, end your attempted RTR installation and upgrade your OpenVMS system to version 7.3-2.

6. Start the installation with the following command:

```
$ PRODUCT INSTALL RTR
```

1.2.2.1 Sample OpenVMS Installation

This sample installation includes running the IVP.

```
$ product install rtr
```

The following product has been selected:

```
DEC AXPVMS RTR V5.0-zzz          Layered Product
```

```
Do you want to continue? [YES] y
```

```
Configuration phase starting ...
```

You will be asked to choose options, if any, for each selected product and for any products that may be installed to satisfy software dependency requirements.

```
DEC AXPVMS RTR V5.0-zzz: Reliable Transaction Router for OpenVMS
```

```
© Copyright 2005 Hewlett-Packard Development Company, L.P.
```

```
Do you want the defaults for all options? [YES] n
```

```
Have all RTR processes on the system been stopped? [YES] y
```

```
Run installation verification procedure [NO] y
```

```
DECnet users: Have you read the Release Note regarding
minimum version?
```

```
[YES] y
```

```
Do you want the V2 programming kit Installed? [NO] yes
```

```
Do you want to review the options? [NO] y
```


Quick Installation

1.2 Installing RTR for OpenVMS

```
DEC AXPVMS RTR V50-zzz: Reliable Transaction Router for OpenVMS
  Have all RTR processes on the system been stopped?: YES
  Run installation verification procedure: YES
  DECnet users: Have you read the Release Note regarding
  minimum version?: YES
  Do you want the V2 programming kit Installed ?: YES

Are you satisfied with these options? [YES]

Execution phase starting ...

The following product will be installed to destination:
  DEC AXPVMS RTR V5.0-zzz      <logical for SYS$COMMON>

Portion done: 0%
...10%
...20%
...30%
...40%
...50%
...60%
...70%
...80%
...90%
...100%

The following product has been installed:
  DEC AXPVMS RTR V5.0-zzz      Layered Product

%PCSI-I-IVPEXECUTE, executing test procedure for DEC AXPVMS RTR V5.0-zzz ...
%PCSI-I-IVPSUCCESS, test procedure completed successfully

DEC AXPVMS RTR V5.0-zzz: Reliable Transaction Router for OpenVMS

  Insert the following lines in SYS$MANAGER:SYSTARTUP_VMS.COM:
    @sys$startup:rtr$startup.com
  Insert the following lines in SYS$MANAGER:SYSHUTDOWN.COM:
    @sys$manager:rtr$shutdown

See the Release Notes and documentation for use of the optional
rtr$startup.com P1 parameter. ❶
$
```

- ❶ For information on the optional preferred protocol (P1) parameter, see Section 4.3.1.1.

For additional information, see Chapter 4.

Quick Installation

1.3 Installing RTR for Windows Systems

1.3 Installing RTR for Windows Systems

Your Reliable Transaction Router for Windows kit is supplied on CD-ROM. After installation, the *Readme* file is located in the directory where you installed RTR; you are advised to read the *Readme* file before using RTR. For supported Windows systems, see the Reliable Transaction Router Software Product Description (SPD) for Windows.

User-Changed Monitor Files

If you have changed any RTR monitor (*.mon) files, you must rename them or they will be over-written during installation. To avoid this, always work from renamed copies of RTR monitor files when making local modifications.

1.3.1 Disk and Time Requirements

The installation of the RTR base product requires about 22 MB (megabytes) of disk space. The installation procedure takes about two minutes to complete.

1.3.2 Installation Procedure

1. If RTR is already installed on your system, see Section B.3, Uninstalling on Windows Systems, for information on uninstalling RTR and removing related processes.
2. To install on Windows, log in as the Administrator or with administrator privileges.
3. Insert the RTR CD-ROM into the drive.
4. From Windows Explorer, choose the drive letter of your CD-ROM and open the directory RTRV50.
5. Double click on SETUP.EXE to start the InstallShield that takes you through the setup process.

Upgrade Process

To upgrade RTR, use the following process:

1. Shut down RTR
2. Upgrade to new version
3. Run the IVP (optional)
4. Start RTR

2.1 Rolling Upgrade Restrictions

Take note of the following restrictions if upgrading an RTR environment from RTR V3.2 to Version 5.0.

Migrating from V2

See Chapter 4 for how to retain the V2 help file when migrating to a later version of RTR. Refer to the *Reliable Transaction Router Migration Guide* for information on performing this migration.

The RTR recovery protocol consists of messages sent from one backend, via a router, to the target backend. If either of the RTR backends is upgraded to RTR Version 5.0, then the router that will be used for recovery must also be running RTR Version 5.0. This generally means that any RTR router nodes should be upgraded to RTR Version 5.0 before any RTR backend nodes. There is no restriction in the order that RTR backends should be upgraded to Version 5.0.

The order in which RTR nodes should be upgraded for a rolling upgrade from V3.2 to Version 5.0 is as follows:

1. Frontend-only nodes can be upgraded at any time
2. Router-only and mixed frontend/router nodes

Upgrade Process

2.1 Rolling Upgrade Restrictions

3. Mixed router/backend nodes
4. Router-only nodes
5. Backend-only nodes

For more complex configurations, where a node may have combinations of facilities with different backend/router groupings, use the command `SET NODE/RECOVERY=V32` to set the recovery protocol to the V3.2 algorithm.

Once RTR has been upgraded on all nodes, the recovery protocol can be reset to its default value (V4.0), and RTR restarted at a convenient time on each node. This need not be a simultaneous restart on all nodes. RTR can be restarted on each node one by one after resetting the default recovery protocol, maintaining continuous application availability.

Full Installation on Linux Frontend

This chapter describes how to install HP Reliable Transaction Router on Linux Frontend systems. It includes steps for:

- Preparing for installation
- Installing RTR
- Completing RTR setup

3.1 Prepare for Installation

Before you start the installation, review the hardware and software requirements described in the following sections.

User-Changed Monitor Files

On the Linux platform, if you have changed any RTR monitor (*.mon) files, any customized monitor files are renamed during uninstall with the extension .rpmsave. Except for such customized monitor files, uninstalling RTR removes the RTR monitor files.

3.1.1 Check Software Distribution Kit

Reliable Transaction Router is distributed on CD-ROM. Use the Bill of Materials (BOM) received with your kit to verify the contents of your software distribution kit.

3.1.2 Check Login Privileges

You must be logged in as the `root` user to install RTR on Linux. For more information on RTR privileges, see the *HP Reliable Transaction Router System Manager's Manual* section on RTR Privileges.

Full Installation on Linux Frontend

3.1 Prepare for Installation

3.1.3 Check Required Hardware

- For client functionality, any Intel32 system that runs Redhat Enterprise Linux WS Version 3.0.

3.1.4 Check Required Software

Required software for each system to be used with RTR:

- Redhat Enterprise Linux WS Version 3.0
- TCP/IP support as provided by the operating system
- At least one Reliable Transaction Router Backend license for a supported operating system for development and application deployment

3.1.5 Check Required Disk Space

The installation of the RTR base product requires about 22 megabytes of disk space. The installation procedure takes about two minutes to complete.

3.1.6 Check System Parameters

RTR has basic memory requirements. This section references setup instructions for the relevant system parameters.

3.1.6.1 Check Memory-Mapped I/O Requirements

For information on how to size memory-mapped I/O appropriately, refer to *HP Reliable Transaction Router System Manager's Manual*, RTR Shared Memory Sizing.

3.1.6.2 Check Virtual Memory Requirements

The basic memory requirement for an unconfigured RTRACP is 5.6 MB. Additional memory may be required.

3.2 Install RTR

1. If you are installing on Linux, ensure that you are logged in as the root user.
2. If RTR is already installed on your system, see Section B.1, Uninstalling on Linux, for information on uninstalling RTR and removing related processes.
3. Insert the RTR CD-ROM into the drive.

If Redhat does not automatically mount your CD-ROM, you will need to mount it before proceeding to the next step.

Full Installation on Linux Frontend

3.2 Install RTR

4. CD to the CDROM drive.
5. The HP Reliable Transaction Router for Linux Frontend installs in the standard way on Redhat systems:
 - use `gnorpm` for a graphical install on Redhat Workstation systems
 - use `rpm -i packagename.rpm` on the command line with Redhat 9 as the root user.
6. If you previously installed an RTR Linux kit, you will need to uninstall the old one before installing the new one.

For example, the following shows the installation display:

```
# rpm -i rtr_frontend-x_y-zzz.i386.rpm
RTR for Linux Front End is licensed per processor, with
one license required for each processor in the system.
If more processors or systems are added, then additional
RTR licenses must be purchased.
#
```

To verify your installation, run the IVP:

```
# cd /opt/rtr/examples/IVP
# ./rtr_ivp_osf.sh
Starting      Reliable Transaction Router V5.0   for Linux
Installation Verification Procedure

keeping any existing log file settings (RTR_DBG not set)
starting RTR . . .
%RTR-S-RTRSTART, RTR started on node bznbn
creating a journal, if not already created . . .
%RTR-S-JOURNALINI, journal has been created on device /dev/hda3
creating test facility . . .
%RTR-S-FACCREATED, facility rtr_ivp_facility created
stopping RTR.
%RTR-S-RTRSTOP, RTR stopped on node bznbn

[OPTIONAL] attempting to compile and link rtr test applications . . .

If this system is not configured with an application development
environment, or the platform does not support threads, then some
messages about application compilation not succeeding are normal.
```

Full Installation on Linux Frontend

3.2 Install RTR

```
multithreaded server rtr application compiled
single-threaded client rtr application compiled
applications rtrreq and rtrsrv available
starting rtr and creating default facility
%RTR-I-NOLOGSET, logging not set
%RTR-S-RTRSTART, RTR started on node bznbn
%RTR-S-FACCREATED, facility RTR$DEFAULT_FACILITY created
starting an rtr server application
running an rtr client application, should complete in a few seconds
stopping rtr
%RTR-S-RTRSTOP, RTR stopped on node bznbn

Reliable Transaction Router Vx.y for Linux

Installation Verification Procedure successful

#
```

3.3 Complete RTR Setup

Give the RTR root directory and all its subdirectories “Full Control” access for all RTR users. You may then restrict access on individual files to read only. (All RTR users require write access to the RTR journal directory.)

3.3.1 Check Network Availability

RTR cannot start until after the network has started. To check network status, use the command: `/etc/init.d/network status`. To start your network, execute the command `/etc/init.d/network start`.

3.3.2 Check Installed Files

Navigate to the directory where you installed RTR. The default is `/var/opt/rtr`.

To see a list of the files installed, enter the following command:

```
# rpm -q -l rtr_frontend
```

To see what has been installed, check the display from the following command:

Full Installation on Linux Frontend

3.3 Complete RTR Setup

```
# rpm -q -i rtr_frontend
Name       : rtr_frontend           Relocations: /opt/rtr
Version    : x.y                   Vendor: Hewlett-Packard Company
Release    : zzz                   Build Date: Wed 14 Dec 2004 01:27:4T
Install date: Wed 14 Dec 2004 02:13:13 PM EDT   Build Host: hostrm
Group      : Development/Middleware   Source RPM: rtr_frontend-x_y-zzz.nom
Size       : 22029958                 License: Per Processor License fd
Packager   : HP RTR Engineering
URL        : http://www.hp.com/go/rtr
Summary    : HP Reliable Transaction Router
Description:
Reliable Transaction Router(TM) (RTR) is an open client/server
software fault tolerant middleware for continuous high performance
distributed transaction processing.
#
```

(The Source RPM value may be higher than shown.)

3.3.3 Enable RTR Remote Commands

While this is not required to use RTR for Linux Frontend, to make it possible to execute RTR commands on remote systems, you must use the remote shell (RSH). See the documentation on remote shell on your Linux system.

The RSH service runs commands on remote computers running the RSH service. This command is available only if the TCP/IP protocol has been installed.

You can also execute remote commands with /NODE qualifiers on certain RTR commands, and in conjunction with the RTR SET ENVIRONMENT command. For more information on executing RTR commands remotely, refer to the *HP Reliable Transaction Router System Manager's Manual*.

3.3.4 Display Documentation

Softcopy documentation for Reliable Transaction Router is available on the RTR Software Kit in distilled PostScript (.pdf) file format. You can display .pdf files with Acrobat Reader, a free reader of electronic files from Adobe Systems.

Release Notes are placed in the /usr/share/doc directory with the .pdf files.

3.3.5 Run RTR

You must be in the `rtroper` group to run RTR. For more information on RTR privileges, see the *HP Reliable Transaction Router System Manager's Manual* section on RTR Privileges. To run RTR, follow these steps:

- To run RTR, enter the following command at the system prompt:

```
# rtr
RTR>
```

Full Installation on Linux Frontend

3.3 Complete RTR Setup

- To start RTR, enter Start RTR at the RTR> prompt.

3.3.5.1 Configure RTR Facilities and Partitions

For information on configuring RTR facilities and setting up partitions, refer to the *HP Reliable Transaction Router Getting Started* and the *HP Reliable Transaction Router System Manager's Manual*.

3.3.6 Install and Run Applications

Once applications that use RTR have been designed and tested, they can be deployed on the systems configured for use with RTR. For information on designing applications, refer to the *HP Reliable Transaction Router Application Design Guide*; for information on deployment and monitoring, refer to the *HP Reliable Transaction Router System Manager's Manual*.

Full Installation on OpenVMS

This chapter describes how to install Reliable Transaction Router on OpenVMS Alpha systems. It includes steps for:

- Preparing for installation
- Installing RTR
- Completing RTR setup

4.1 Prepare for Installation

Before you start the installation, complete the preparation tasks outlined in this section.

User-Changed Monitor Files

For all non-Linux platforms, if you have changed any RTR monitor (*.mon) files, you must rename them or they will be overwritten during installation. To avoid this, always work from renamed copies of RTR monitor files when making local modifications.

RTR V2 Command-line API Help

To retain RTR V2 help when installing later versions of RTR, before uninstalling RTR make a copy of the RTR V2 help file that is on `SYS$COMMON:[SYSHLP]RTRHLP.HLB`. Rename it, for example, `RTRHLPV2.HLB`. After completing installation of the later version of RTR with its current help file, copy the old `RTRHLPV2.HLB` file back. You can then access the old file from the DCL command line with the DCL command `HELP @RTRHLPV2`.

Full Installation on OpenVMS
4.1 Prepare for Installation

4.1.1 Check Software Distribution Kit

Reliable Transaction Router is distributed on CD-ROM. Use the Bill of Materials (BOM) received with your kit to verify the contents of your software distribution kit.

4.1.2 Check Login Privileges

You must have RTR\$OPERATOR privileges to install and run RTR. For more information on RTR privileges, see the *HP Reliable Transaction Router System Manager's Manual* section on RTR Privileges.

4.1.3 Check Required Hardware

To install RTR, you need the following minimum hardware:

- Software distribution device such as a CD-ROM
- Terminal

You can use a character-cell or video terminal or a workstation when installing RTR.

- An AlphaServer or Itanium that runs OpenVMS

See the *HP Reliable Transaction Router Software Product Description* for additional hardware requirements.

4.1.4 Check Required Software

Table 4–1 provides information on the software that must be installed on your system before installing Reliable Transaction Router. The table also includes information about optional software that you can use with Reliable Transaction Router. See the *Reliable Transaction Router Software Product Description* (SPD) for the list of prerequisite and optional software and their required versions.

Table 4–1 Required Software

Prerequisite Products	Purpose
OpenVMS I64 Version 8.2 minimum	System Software
or	
OpenVMS Alpha Version 7.3-2 minimum	System Software

(continued on next page)

Full Installation on OpenVMS

4.1 Prepare for Installation

Table 4–1 (Cont.) Required Software

Prerequisite Products	Purpose
-----------------------	---------

One of the following must be present on your system to use RTR:

Networking Products	Purpose
TCP/IP Services for OpenVMS (version depends on the platform and version of OpenVMS. Refer to the relevant SPD.)	Network Transport
DECnet or DECnet-Plus (version depends on the platform and version of OpenVMS. Refer to the relevant SPD.)	Network Transport

The Installation Verification Procedure (IVP) will complete successfully only if at least one of the supported network protocols (DECnet or TCP/IP) is installed.

For OpenVMS Alpha, there is no requirement that you must register a software license for RTR for OpenVMS. However, for OpenVMS I64, a license is required to run RTR. For further details, refer to the RTR for OpenVMS SPD.

4.1.5 Check Required Disk Space

Reliable Transaction Router's requirements for free disk storage space are different during installation and after installation. Table 4–2 summarizes the storage requirements.

Table 4–2 Disk Space Requirements for OpenVMS

Kit	Blocks During Installation	Blocks After Installation
Reliable Transaction Router for OpenVMS	53000	36000

To determine the number of free disk blocks on the current system disk, enter the following command at the DCL prompt:

```
$ SHOW DEVICE SYS$SYSDEVICE
```

Full Installation on OpenVMS

4.1 Prepare for Installation

4.1.6 Check System Parameters

Installing Reliable Transaction Router for OpenVMS may mean that you have to increase the values for some system parameters. For more details, see the *HP Reliable Transaction Router System Manager's Manual*.

Value of CHANNELCNT

In rare instances and only as directed by HP, you may need to change the value of CHANNELCNT, which is typically set at 256. CHANNELCNT specifies the number of permanent I/O channels available to the system. For details on how to set this, see the *HP Reliable Transaction Router System Manager's Manual*.

4.1.6.1 Size Global Pages and Sections Appropriately

Size global pages and global sections appropriately. (Refer to the section on RTR Shared Memory Sizing in the *HP Reliable Transaction Router System Manager's Manual* for information on sizing.) Table 4–3 lists the minimum free amount of global pages and global sections required for the installation.

Table 4–3 System Parameter Values Used by the RTR Installation

System Parameter	Required Amount
GBLPAGES	4000
GBLSECTIONS	4

4.1.6.2 Size Virtual Memory Appropriately

RTR has basic memory requirements. For information on how much virtual memory to allocate, refer to the section on RTR ACP Virtual Memory Sizing in the *HP Reliable Transaction Router System Manager's Manual*.

4.2 Install RTR

If RTR is already installed on your system, see Section B.2, Uninstalling on OpenVMS, for information on uninstalling RTR and removing related processes.

Log on to the System Manager's account to do the installation.

The Reliable Transaction Router installation procedure uses the POLYCENTER Software Installation Utility (PCSI). For details on using PCSI, refer to the *OpenVMS System Manager's Manual*, Section “Installing with the POLYCENTER Software Installation Utility.”

Full Installation on OpenVMS

4.2 Install RTR

The logical name PCSI\$SOURCE is used to define the location of the software kits you want to install. For example, if the Reliable Transaction Router software is located in DISK1:[KITS], enter the following at the DCL prompt (or include the line in the system manager's login command file):

```
$ DEFINE PCSI$SOURCE DISK1:[KITS]
```

Installing on an ODS-5 Disk

RTR can be installed on an ODS-5 disk.

4.2.1 Installation Example

The installation prompts you with questions. Enter your response to each question and press the Return key. Defaults are shown in square brackets, for example, [YES].

Minimum Required Version of OpenVMS

The minimum VMS version on which you can install RTR Version 5.0 is OpenVMS 7.3-2. If you attempt to install RTR Version 5.0 on an earlier version of OpenVMS, you will receive an error message of the following form:

```
This system does not meet the RTR minimum required VMS version. The
minimum required version is V7.3-2.
```

```
Terminating is strongly recommended. Do you want to terminate? [YES]
```

If you see this error message, end your attempted RTR installation and upgrade your OpenVMS system to version 7.3-2.

To start the installation, enter the command:

```
$ PRODUCT INSTALL RTR
```

A display similar to the following appears:

The following product has been selected:

```
DEC AXPVMS RTR Vx.y-zzz ❶ Layered Product
```

```
Do you want to continue? [YES] yes
```

```
Configuration phase starting ...
```

Full Installation on OpenVMS

4.2 Install RTR

You will be asked to choose options, if any, for each selected product and for any products that may be installed to satisfy software dependency requirements.

DEC AXPVMS RTR Vx.y-zzz: Reliable Transaction Router for OpenVMS

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Do you want the defaults for all options? [YES] no

Have all RTR processes on the system been stopped? [YES] yes ❷

Run installation verification procedure [NO] yes ❸

DECnet users: Have you read the Release Note regarding minimum version? [YES] yes

Do you want the V2 programming kit installed? [NO] yes ❹

Do you want to review the options? [NO] yes

DEC AXPVMS RTR Vx.y-zzz: Reliable Transaction Router for OpenVMS

Have all RTR processes on the system been stopped?: YES

Run installation verification procedure: YES

DECnet users: Have you read the Release Note regarding minimum version?: YES

Do you want the V2 programming kit Installed?: YES

Are you satisfied with these options? [yes]

Execution phase starting ...

The following product will be installed to destination:

DEC AXPVMS RTR Vx.y-zzz <logical for SYS\$COMMON> ❺

Portion done: 0%

...10%
...20%
...30%
...40%
...50%
...60%
...70%
...80%
...90%
...100%

The following product has been installed:

DEC AXPVMS RTR Vx.y-zzz Layered Product

%PCSI-I-IVPEXECUTE, executing test procedure for

DEC AXPVMS RTR Vx.y-zzz ... ❻

%PCSI-I-IVPSUCCESS, test procedure completed successfully

DEC AXPVMS RTR Vx.y-zzz: Reliable Transaction Router for OpenVMS

Full Installation on OpenVMS

4.2 Install RTR

Insert the following lines in SYS\$MANAGER:SYSTARTUP_VMS.COM: ⑦

```
@sys$startup:rtr$startup.com
```

Insert the following lines in SYS\$MANAGER:SYSHUTDOWN.COM:

```
@sys$manager:rtr$shutdown
```

See the Release Notes and documentation for use of the optional

rtr\$startup P1 parameter. ⑧

\$

- ① Kit name, version and number.
- ② All RTR processes must be stopped before a successful installation.
- ③ Optional request to run IVP after installation.
- ④ Answer yes if you need definition files required for programming to the V2 API. Otherwise, answer no.
- ⑤ The destination defaults to the logical defined for SYS\$COMMON.
- ⑥ Indicates that the installation verification procedure (IVP) has started.
- ⑦ Add the indicated lines for automatic startup and shutdown of RTR.
- ⑧ See Section 4.3.1.1 for information on use of the optional P1 parameter.

4.2.2 Read Release Notes

To access the Reliable Transaction Router *Release Notes*, type the command:

```
$ PRODUCT EXTRACT RELEASE_NOTES RTR /file=rtr_relnotes.txt
```

You should read the *Release Notes* before using Reliable Transaction Router.

4.3 Complete RTR Setup

After completing the installation, you can:

- Edit system files
- Verify user account requirements

4.3.1 Edit System Files

You must edit the system startup and shutdown files to provide for automatic startup and the installation of Reliable Transaction Router images when your system is rebooted.

Add the command line that starts Reliable Transaction Router to the system startup file, SYS\$MANAGER:SYSTARTUP_VMS.COM. Reliable Transaction Router cannot start until after the network has started. You must position this

Full Installation on OpenVMS
4.3 Complete RTR Setup

new command line *after* the lines that invoke the network startup command procedures.

Add the command line that stops Reliable Transaction Router to the system shutdown file, SYS\$MANAGER:SYSHUTDWN.COM.

4.3.1.1 Establishing Protocol Preference

In RTR\$STARTUP.COM, the symbol RTR_PREF_PROT defines the preferred network protocol. There are four choices:

- RTR_DNA_FIRST (DECnet first)
- RTR_DNA_ONLY (DECnet only)
- RTR_TCP_FIRST (TCP first)
- RTR_TCP_ONLY (TCP only)

By default, protocol preference depends on whether DECnet has been installed as follows:

Table 4–4 RTR Protocol Preference

If SYS\$NODE is defined (DECnet installed), the default is:	If SYS\$NODE is not defined, the default is:
RTR_DNA_FIRST	RTR_TCP_ONLY

This default behavior is the same as in previous versions of RTR and is backwards compatible with previous versions of RTR.

Previously the RTR system manager could override this default behavior by removing the comment character (!) from the appropriate DEFINE statement in RTR\$STARTUP.COM. This is no longer valid or supported. To override the default behavior, add the following line to SYS\$MANAGER:SYSTARTUP_VMS.COM:

```
@sys$startup:rtr$startup.com preferred_protocol (P1)
```

Set the optional preferred protocol to one of the values in Table 4–5.

Table 4–5 Preferred Protocol Values

To use the following protocol:	Set the value as:
DECnet first	RTR_DNA_FIRST

(continued on next page)

Full Installation on OpenVMS

4.3 Complete RTR Setup

Table 4–5 (Cont.) Preferred Protocol Values

To use the following protocol:	Set the value as:
DECnet only	RTR_DNA_ONLY
TCP/IP first	RTR_TCP_FIRST
TCP/IP only	RTR_TCP_ONLY

For example, the following line in SYS\$SYSMANAGER:SYSTARTUP_VMS.COM sets the preferred protocol as TCP/IP first:

```
@sys$startup:rtr$startup.com RTR_TCP_FIRST
```

Setting the preferred protocol eliminates the need to change the RTR\$STARTUP.COM file on every system after each RTR upgrade or install. In addition, RTR\$SHUTDOWN.COM internally detects the preferred protocol and shuts down RTR accordingly. In the unlikely event that RTR\$SHUTDOWN.COM does not correctly detect the preferred protocol, the RTR system manager can explicitly pass the value by adding the following line to SYS\$MANAGER:SYSHUTDWN.COM:

```
@sys$startup:rtr$shutdown.com preferred_protocol
```

where the optional preferred protocol is taken from Table 4–5. For example, the following command would ensure that RTR detects the preferred protocol:

```
@sys$startup:rtr$shutdown.com RTR_TCP_FIRST
```

4.3.2 Verify User Account Requirements

To work with Reliable Transaction Router, user accounts on your system must have certain quotas and privileges. The next two sections contain information on these requirements. If current settings are less than those required, increase them to the amounts required.

4.3.2.1 Check User Account Quotas

Table 4–6 summarizes the required user account quotas.

Table 4–6 User Account Quotas for Using Reliable Transaction Router

Account Quota	Value
ASTLM	At least 2000

(continued on next page)

Full Installation on OpenVMS

4.3 Complete RTR Setup

Table 4–6 (Cont.) User Account Quotas for Using Reliable Transaction Router

Account Quota	Value
BIOLM	At least 2000
BYTLM	At least 500000 ¹
DIOLM	At least 2000
TQELM	At least 2000

¹At least 80000 for accounts running RTR applications. At least 500000 for accounts running the RTR ACP. These may need to be increased to accommodate large numbers of application programs and/or users. The formula to use is: $32K + 32K * n$ where n equals the number of application processes plus the number of users in the ACP's group.

4.3.2.2 Check User Account Privileges

To use the features of Reliable Transaction Router, each account must have the following privileges:

- NETMBX
- TMPMBX
- SYSLCK

In addition, the Rights Identifier RTR\$INFO is required.

On Identifiers

A fresh installation of RTR adds RTR\$INFO and RTR\$OPERATOR identifiers to those on your system (they are removed during an uninstall).

4.3.2.3 Check System Manager Account Privileges

The RTR System Manager (that is, the account that starts up RTR and creates facilities) must also have either OPER privilege or have the Rights Identifier RTR\$OPERATOR.

4.3.3 Check Installed Files

To see the files installed on your system by the installation process, use the following command:

```
$ PRODUCT LIST RTR/SOURCE=[pcsi kit location]
```

Full Installation on OpenVMS

4.3 Complete RTR Setup

4.3.4 Enable RTR Remote Commands

To make it possible to execute RTR commands on remote systems, enable the capability with the SYSMAN Utility. See the documentation for SYSMAN in the OpenVMS documentation set for information on this utility. You can also execute remote commands with /NODE qualifiers on certain RTR commands, and in conjunction with the RTR SET ENVIRONMENT command. For more information on executing RTR commands remotely, refer to the *HP Reliable Transaction Router System Manager's Manual*.

4.3.5 Display CONOLD Documentation

Documentation for Reliable Transaction Router is available on the OpenVMS Online Documentation Library CD-ROM in hypertext (.html) file format. You can display the hypertext files on your workstation or PC using any HTML browser such as Internet Explorer or Netscape.

4.3.6 Run RTR

To run RTR, enter the following command at the OpenVMS system prompt:

```
$ run SYS$COMMON:[SYSEXE]RTR
RTR>
```

or

```
$ RTR
RTR>
```

You can then enter commands at the RTR prompt to configure RTR facilities and partitions, and run applications that use RTR.

4.3.6.1 Configure RTR Facilities and Partitions

For information on configuring RTR facilities and setting up partitions, refer to the *HP Reliable Transaction Router Getting Started* and the *HP Reliable Transaction Router System Manager's Manual*.

4.3.7 Install and Run Applications

Once applications that use RTR have been designed and tested, they can be deployed on the systems configured for use with RTR. For information on designing RTR applications, refer to the *HP Reliable Transaction Router Application Design Guide*; for information on deployment and use, refer to the *HP Reliable Transaction Router System Manager's Manual*.

Full Installation on Windows

This chapter describes how to install Reliable Transaction Router on Windows systems. It includes steps for:

- Preparing for installation
- Installing RTR
- Completing RTR setup

5.1 Prepare for Installation

Before you start the installation, review the hardware and software requirements described in the following sections.

User-Changed Monitor Files

For non-Linux platforms, if you have changed any RTR monitor (*.mon) files, you must rename them or they will be overwritten during installation. To avoid this, always work from renamed copies of RTR monitor files when making local modifications. For the Linux platform, see Chapter 3.

5.1.1 Check Software Distribution Kit

Reliable Transaction Router is distributed on CD-ROM. Use the Bill of Materials (BOM) received with your kit to verify the contents of your software distribution kit.

5.1.2 Check Login Privileges

You must have RTROperator and RTRInfo privileges to run RTR, and Windows Administrator privileges to install RTR. For more information on privileges, see the *HP Reliable Transaction Router System Manager's Manual* section on RTR Privileges.

Full Installation on Windows

5.1 Prepare for Installation

5.1.3 Check Required Hardware

- For client/server/router functionality, any Intel system that runs Windows 2000, Windows 2003 or Windows XP.
- For client functionality, any Intel system that runs Windows 2000, Windows 2003, or Windows XP.

5.1.4 Check Required Software

The following list contains the required version of Windows for each system to be used with RTR:

- Windows 2000, Service Pack 1
- Windows 2003
- Windows XP
- All systems must include TCP/IP support

5.1.5 Check Required Disk Space

The installation of the RTR base product requires about 19 megabytes of disk space. The installation procedure takes about two minutes to complete.

5.1.6 Check System Parameters

RTR has basic memory requirements. This section references setup instructions for the relevant system parameters.

5.1.6.1 Check Memory-Mapped I/O Requirements

For information on how to size memory-mapped I/O appropriately, refer to *HP Reliable Transaction Router System Manager's Manual*, RTR Shared Memory Sizing.

5.1.6.2 Check Virtual Memory Requirements

The basic memory requirement for an unconfigured RTRACP is 5.6MB. Additional memory may be required. For additional information, refer to the *HP Reliable Transaction Router System Manager's Manual*, RTRACP Virtual Memory Sizing for All Systems.

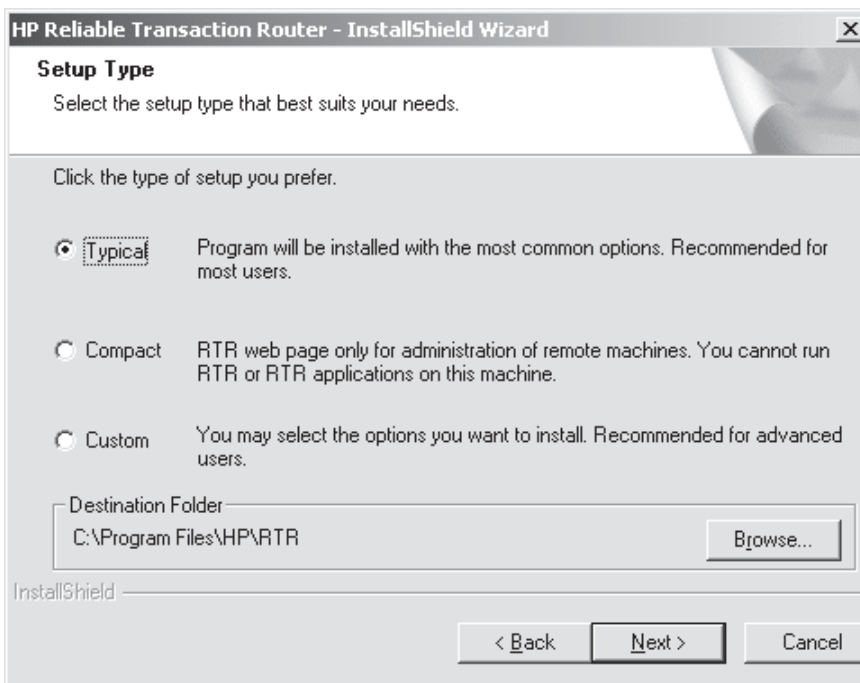
5.2 Install RTR

1. If you are installing on Windows 2000, Windows 2003, or Windows XP, ensure that you are logged in as the Administrator, or have administrator privileges.
2. If RTR is already installed on your system, see Section B.3, Uninstalling on Windows Systems, for information on uninstalling RTR and removing related processes.
3. Insert the RTR CD-ROM into the drive.
4. Exit all Windows programs to run Setup.
5. From the Start button, invoke Windows Explorer to view files.
6. Choose the drive letter of your CDROM and open the directory **I386**. Double click on the file SETUP.EXE. This starts the InstallShield that takes you through the setup process.
7. The InstallShield wizard steps you through the installation. Click on the Next button to continue installation or on the Cancel button to stop it.
8. Select the Typical, Compact or Custom installation as shown in Figure 5–1, Setup Type Screen.

Full Installation on Windows

5.2 Install RTR

Figure 5–1 Setup Type Screen



VM-1182A-AI

- The typical installation provides the most common options. This choice is recommended for most users.
- The Compact installation installs only those parts of RTR that are needed for administration of remote systems. You cannot run RTR or RTR applications on the machine where you do the Compact installation. You will have access to a web browser from which you can administer remote systems running RTR.
- If you select the Custom installation, you can choose to install only certain parts of RTR, as shown in Figure 5–2.

Full Installation on Windows 5.2 Install RTR

Figure 5–2 Select Features Screen



VM-1172A-AI

All Custom installations must include Program Files and the RTR Administrator. Other selections are optional.

Select this choice:	To install
RTR as a Service	A backend or router
Object-Oriented API	The C++ API
Examples	Working examples for RTR (C API code), RTRADG (C API code described in the <i>HP Reliable Transaction Router Application Design Guide</i>), or ABCBook (C++ API code).

9. Accept the terms of the License Agreement. If you reject the terms, installation is stopped.
10. Follow the screen instructions to enter the name of the directory where you want to install RTR. The default is:

C:\Program Files\HP\RTR

Full Installation on Windows

5.2 Install RTR

HP recommends that you install RTR on a local hard disk (NTFS or FAT).

RTR as a Service runs only on Windows 2000, Windows 2003 or Windows XP; the InstallShield does not register the service but RTR provides batch procedures to do so in the target directory.

To use the batch procedures for RTR as a Service, follow this sequence:

Start -> Programs -> HP -> RTR -> Service -> Register

11. Setup adds a program icon to the Program Folder you select and installs files in the appropriate location.
12. The InstallShield completes the installation, displaying a progress graphic until installation is complete.
13. Click on Finish to complete the installation of RTR.

5.2.1 Read the Readme File

The *Readme* file provides information about RTR that could not be included in the printed documentation. The *Readme* file is located in the directory where you installed RTR. You should read the *Readme* before you use RTR. You can also open the RTR Readme from the Start menu as follows:

Start -> Programs -> HP -> RTR -> Readme

5.3 Complete RTR Setup

If you install RTR on an NTFS drive, you will need to give RTR users access to the RTR directories. Use Windows Explorer and select the RTR root directory. Pull down the Security menu and choose File permissions. Give the RTR root directory and all its subdirectories “Full Control” access for all RTR users. You may then restrict access on individual files to read only. (All RTR users require write access to the RTR journal directory.)

Note

The Windows registry is modified slightly as a result of a RTR installation.

5.3.1 Check Network Availability

RTR cannot start if the network is not available. Check that the network has started before starting RTR.

Full Installation on Windows

5.3 Complete RTR Setup

5.3.2 Check Installed Files

Navigate to the directory where you installed RTR.

To see a list of the files installed, use Windows Explorer or enter the following command:

Tree/F

5.3.3 Enable RTR Remote Commands

To make it possible to execute RTR commands on remote systems, you must use the remote shell (RSH). See the documentation on remote shell on your Windows system.

The RSH service runs commands on remote computers running the RSH service. This command is available only if the TCP/IP protocol has been installed.

You can also execute remote commands with /NODE qualifiers on certain RTR commands, and in conjunction with the RTR SET ENVIRONMENT command. For more information on executing RTR commands remotely, refer to the *HP Reliable Transaction Router System Manager's Manual*.

5.3.4 Display Documentation

Softcopy documentation for Reliable Transaction Router is available on the RTR Software Kit in distilled PostScript (.pdf) file format. You can display .pdf files with Acrobat Reader, a free reader of electronic files from Adobe Systems.

5.3.5 Run RTR

To run RTR on Windows you must have RTROperator or RTRInfo privileges, which must be set by the Administrator. For more information on RTR Privileges, see the *HP Reliable Transaction Router System Manager's Manual* section on RTR Privileges. To run RTR, follow these steps:

- Click on
Start -> Programs -> HP -> RTR -> Reliable Transaction Router
This brings up a DOS-style RTR command window. To start RTR, enter Start RTR at the RTR> prompt.
- Click on Start -> Programs -> HP -> RTR -> Web Browser Interface
This brings up the browser-based RTR screens with which you monitor and manage RTR.

Full Installation on Windows

5.3 Complete RTR Setup

5.3.5.1 Configure RTR Facilities and Partitions

For information on configuring RTR facilities and setting up partitions, refer to the *HP Reliable Transaction Router Getting Started* and the *HP Reliable Transaction Router System Manager's Manual*.

5.3.6 Install and Run Applications

Once applications that use RTR have been designed and tested, they can be deployed on the systems configured for use with RTR. For information on designing applications, refer to the *HP Reliable Transaction Router Application Design Guide*; for information on deployment and monitoring, refer to the *HP Reliable Transaction Router System Manager's Manual*.

A

Recovering from Errors

This appendix provides information to help you deal with problems that might occur during product installation or product use.

If you find an error in the documentation, send an email message to the internet address on the last page of this appendix. Include the manual title, publication date, section and page numbers where the error occurred.

A.1 Problems During Product Installation

If errors occur during the installation, the system displays failure messages.

Errors can occur during the installation if any of the following conditions exist:

- The operating system version is incorrect.
- The prerequisite software version is incorrect.
- There is insufficient disk space.
- The system parameter values for successful installation are insufficient.

For descriptions of error messages generated by these conditions, see the operating system documentation on system messages, recovery procedures, and software installation. For information on system software requirements, see the software and disk space requirements for your operating system.

A.2 Problems After Installation

U.S. customers who encounter a problem while using Reliable Transaction Router can report it to HP by telephoning the HP Customer Support Center (CSC) at 1-800-354-9000. (Customers with service contracts can also use an electronic means such as DSNlink.)

Customers without a service contract can arrange for per-call support.

The CSC will need the following information:

- The name and version number of the operating system you are using

Recovering from Errors

A.2 Problems After Installation

- The Reliable Transaction Router version number you are using
- The hardware system you are using (such as a model number)
- A brief description of the problem (one sentence if possible)
- Whether or not the problem is critical
- Any other information that is helpful, such as the specific commands you used to run the software, the error messages displayed, and source listings of the relevant software module or lines of code

If the problem is related to Reliable Transaction Router documentation, send comments electronically to the following internet address:
rtrdoc@hp.com.

If you are reporting a specific documentation error, be sure to include the manual title, date from title page, section and page numbers where the error occurred.

B

Uninstalling RTR

Remove commands do not remove all RTR files from your disks. This is particularly important when you are upgrading from one version of RTR to another. You must eliminate all RTR files from your system, but do not discard any customized monitor files in `/rtr` or a journal containing recoverable transactions in `/rtrjnl`. Copy these to another directory before completing the uninstall instructions.

If `/rtrjnl` or `/rtr` is a symbolic link to another directory, first remove the target directory and all files contained in it, and then remove the symbolic link.

B.1 Uninstalling on Linux

The command to uninstall a Linux package is the following:

```
rpm -e rtr_frontend
```

When executing this command, the system displays the following:

```
uninstalling RTR_FRONTEND...  
#
```

To list all installed packages, issue the command `rpm -qa`.

B.2 Uninstalling on OpenVMS

Complete the following steps to uninstall RTR from your system.

- Stop all RTR processes on the system:

```
$ RTR STOP RTR  
$ RTR DISCONNECT SERVER/DAEMON
```

- Check for any surviving processes such as `rtrd` and applications programmed to handle `RTR_STS_NOACP`, and terminate any such processes until there are none left. Note that all the RTR ACP and `comserver` processes must be terminated before `rtrd`, otherwise they will create a new `rtrd`.

Uninstalling RTR

B.2 Uninstalling on OpenVMS

The `rtrd` process can now be terminated with the `STOP` command or by issuing the following command:

```
$ RTR DISC SERVER/DAEMON
```

- Terminate all application processes linked to RTR. If you are running in a cluster configuration, you must remove RTR application processes from all the cluster members that use the disk where RTR was installed.

Processes can be terminated with the `STOP` command, or by a program that uses `$FORCEX`.

To verify that no RTR-related processes are still running on a node or cluster member, use the `SHOW DEVICE/FILES` command to make sure that there are no remaining `SYS$SHARE:LIBRTR*.EXE` shareable images.

- Remove RTR from your system.

```
$ PRODUCT REMOVE RTR
```

B.3 Uninstalling on Windows Systems

You must perform the following actions before uninstalling RTR on a Windows system:

- If you installed RTR as a service, you must unregister RTR as a service. Do this with the following menu selections from the Program menu:

```
Programs -> HP -> RTR -> Service -> Unregister
```

- Delete all `*.LCK` files located in the directory used for the previous installation, and the `RTRenvps` file (shared memory).
- Stop all RTR processes on the system:

```
RTR STOP RTR  
RTR DISCONNECT SERVER/DAEMON
```

You can also use the `Shutdown` command, which executes `Shutdown.bat`.

```
Programs-> HP -> RTR -> Utilities ->Shutdown
```

- Check for any surviving processes such as `rtrd` and applications programmed to handle `RTR_STS_NOACP`, and terminate any such processes until there are none left. Note that all the RTR ACP and `comserver` processes must be terminated before `rtrd`, otherwise they will create a new `rtrd`.

To verify that no RTR-related processes are still running on a node or cluster member, check for the existence of the `rtrdll.dll` file. The `rtrdll.dll` file cannot be deleted if it is in use.

Uninstalling RTR

B.3 Uninstalling on Windows Systems

- To uninstall RTR, follow this menu selection process:
Control Panel -> Add/Remove Programs -> HP Reliable Transaction Router
-> Remove
- Terminate all application processes linked to RTR. If you are running in a cluster configuration, you must remove RTR application processes from all the cluster members that use the disk where RTR was installed.
- Remove previous versions of RTR from the disk:
`DEL /S/Q C:\RTR`

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